ORIGINAL

# IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

NANCY HALL, individually and as the

Representative and Administratrix of

the Estate of TOMMY HALL, deceased, :

her husband,

Plaintiff,

**CIVIL ACTION - LAW** 

HARRISBURG, PA

DEC 04 2HB

:

1:01-CV-1265

vs.

CUNA MUTUAL GROUP; CUNA

MUTUAL INSURANCE SOCIETY,

NCE SOCIETY,

JUDGE CHRISTOPHER CONNER

Defendants.

## PLAINTIFF'S REPLY BRIEF IN SUPPORT OF ITS MOTION IN LIMINE

Plaintiff, by and through undersigned counsel, has submitted a Motion in Limine seeking to: 1) Preclude any testimony concerning or evidence submitted to the jury with respect to the April 30, 1998 entry which states, "CA mole removed...96"; 2) Preclude CUNA's handwriting expert, Mr. Gencavage, from testifying in that his entire report is based on the erroneous entry mentioned above; and 3) Sanction CUNA Mutual for its failure to comply with a Court Order requiring full and complete responses to Plaintiff's Second Request for Production of Documents, numbers 4 through 18.

## I. THE APRIL 30, 1998 ENTRY IS ERRONEOUS AND NOT SUPPORTED BY ANY MEDICAL EVIDENCE IN THIS CASE

Mr. and Mrs. Hall attended a doctor's visit with Dr. Charlesworth on April 30, 1998. A medical intake sheet was generated. Mr. and Mrs. Hall then met with Dr. Charlesworth. Dr. Charlesworth, in his sworn deposition, testified concerning the erroneous entry concerning the prior mole which had been removed. Dr. Charlesworth testified as follows:

- Q. "They had no idea as to the type of cancer?"
- A. "Yeah. And at the time, there was a debate between the two of them whether it was really cancer or not."
- Q. "What did that...do you recall the specifics of what they actually said about that?"
- A. "Well, let me see what I have written. But I remember that there was a debate between the patient and his wife as to whether it was really cancerous or if it was just a funny looking mole. You know, one of them said, No, it was just a funny looking mole. The other said, No, I think it was a cancer. I don't know what kind of cancer it was. They said, I don't know. It really wasn't cancer. That's why they don't know. I mean, there was this discussion back and forth between the two of them."

  (Deposition, pg. 26. See, relevant pages of Dr. Charlesworth's deposition, attached as Exhibit A.).

Dr. Charlesworth further testified, "I do clearly remember that there was a debate between the two of them, number 1, whether it was cancer or not. And, definitely, nobody had any idea what type, if it was. And so that is why I definitely recall requesting records to find out was it cancer and what type was it." (See, Deposition, pg. 27). And finally, Dr. Charlesworth was asked:

- Q. "Has anyone up until this date, including Mr. Kelly (CUNA Mutual's counsel) here today ever showed you any document from any other physician that indicates that Mr. Hall had been diagnosed with cancer prior to the 1999 events attendant to the lump in his neck?"
- A. "I have never seen a pathology report that shows that." (See, Charlesworth deposition, pg. 51).

Dr. Ansfield, CUNA's own Medical Director, has agreed with Dr. Charlesworth's conclusions. Dr. Ansfield testified as follows:

- Q. "Let me ask the question again. Is there anything from the 93 medical records with the surgical procedure of the removal of the mole that indicates that any form of cancer was developing in Mr. Hall?"
- A. "No, there is not."
- Q. "Now, are you saying you would have expected Mr. Hall to make his own diagnosis of cancer upon the discovery of a lump in his neck?"
- A. "I don't think that that would be possible for a lay person to make the determination as to what the lump was."
- Q. "You don't have any records, do you, or any information to establish that Mr. Hall knew he had cancer on November 18, 1998, do you?" (Application date was November 18, 1998)
- A. "No, I do not."
- Q. "Let me rephrase the question to address the objection. Do you have any information that on November 18, 1998, Mr. Hall knew he had cancer?"
- A. "No."
- Q. "So, at the time the application was made, you have no information that Mr. Hall himself knew he had cancer in 1993?" Is that correct?"

- "And the pathology report had a finding of dysplastic nevus?" Q.
- "That is correct." Α.
- "And no finding of cancer or melanoma? Is that correct?" Q.
- "That is correct." Α.
- "Are you aware whether or not melanoma and cancers of Q. all types and forms can be present and undiagnosed?"
- "Certainly, they can be undiagnosed." A.
- "Present and unobserved?" Q.
- "That is correct." (See, Exhibit C in Plaintiff's original Motion in Limine) A.

Defendants in this case are attempting to rely upon a medical entry dated April 30, 1998 for which there is no medical support, no medical documentation, and no witness who will testify concerning its accuracy. To the contrary, witnesses will testify concerning its inaccuracy.

Accordingly, CUNA Mutual will attempt to contradict their own Medical Director, the treating doctor who generated the records in question, and their own insured, through testimony concerning an erroneous entry which states "cancerous mole removed." In that all parties and all counsel are aware that no diagnosis had been made of a cancerous mole prior to the date of the insurance application, and that no witness will take the stand, and no witness has been identified by CUNA who will testify that a cancerous mole had been removed prior to the application, the introduction of this information is only intended to mislead the jury on a false premise that Mr. Hall was aware of a prior cancerous mole.

# II. CUNA'S HANDWRITING EXPERT, DR. GENCAVAGE, SHOULD BE PRECLUDED IN THAT HIS REPORT IS BASED ENTIRELY UPON THE ERRONEOUS ENTRY REFERENCE IN SECTION I.

CUNA Mutual hired a handwriting expert, John Gencavage, to examine the entry which CUNA knew to be erroneous. CUNA was aware of the erroneous entry based upon their own Medical Director's testimony, as indicated previously, and the deposition of the treating doctor who met with Mr. and Mrs. Hall after the erroneous entry found its way into the medical records. Both CUNA Mutual's Medical Director and the treating doctor have testified that there was no history of a prior cancerous mole.

However, despite this knowledge and information, CUNA is persisting with attempts to introduce an erroneous medical entry through a handwriting expert. Based upon Mr. Gencavage's report, it is anticipated that he will offer testimony that the erroneous entry, "cancerous mole removed" was in Mr. Hall's handwriting. However, as was previously discussed, there is no medical evidence in this case, nor any witness who will testify that the entry was in fact correct. Rather, all witnesses will testify that the entry was erroneous. A speculative report based upon a false premise that there was an erroneous mole removed in 1996 should not, and can not, be introduced to the jury when all parties know the entry to be false.

Furthermore, the issue before the jury is not what Mr. and Mrs. Hall thought concerning any prior moles, but rather, according to the application itself, whether Mr. Hall had been treated or diagnosed with cancer prior to the application, not whether he suspected that he may have cancer. (See, application attached hereto as Exhibit B).

Furthermore, any proposed testimony from Mr. Gencavage should be precluded in that Mr. Gencavage's report does not meet the required level of certainty in all cases involving expert

testimony in Pennsylvania. In diversity cases, Federal Courts apply State rules with respect to the degree of certainty required of an expert's opinion. Heller vs. Shaull Industries, Inc., 167 F.3d 146, 153 (3d Cir. 1999). To be admissible in Pennsylvania, any proposed opinion testimony of an expert must be rendered within a reasonable degree of certainty, Montgomery vs. South Philadelphia Med. Group, Inc., 656 A2d, 1385, 1390 (Pa. Supp. 1995).

Although expert testimony need not express the exact language of "reasonable degree of certainty", the opinion must be expressed at least to that degree of certainty. Pennsylvania courts have concluded that expert testimony need not be to absolute certainty, but that any testimony less than the required level of "reasonable degree of certainty" is inadmissibly speculative. <u>Argust vs. Dick Mackey Gen. Contracting Company, Inc.</u>, 568 A2d 255, 258 (Pa. Supp. 1990).

Mr. Gencavage's report does not meet any of the required Pennsylvania standards. No where in his report does he detail any degree of certainty whatsoever. The report, contained within a page and a half, simply offers Mr. Gencavage's opinion that Mr. Hall, the decedent, made the April 30, 1998 entry. A report that states no degree of certainty, but is merely Mr. Gencavage's personal opinion, does not meet the muster required under Pennsylvania law. Accordingly, his report should be stricken both because it is based upon an erroneous medical entry, and it does not meet the degree of certainty requirement for all reports within Pennsylvania.

CUNA MUTUAL HAS VIOLATED AND CONTINUES TO VIOLATE THE III. COURT'S APRIL 19, 2002 ORDER SPECIFICALLY REQUIRING THEM TO RESPOND TO PLAINTIFF'S SECOND REQUEST FOR PRODUCTION OF DOCUMENTS, # 4 through #18.

The Court, on April 19, 2002, ordered CUNA Mutual specifically to respond to Plaintiff's Second Request for Production of Documents #4 through #18. CUNA has ignored that Court Order. The arguments which CUNA now makes are all arguments and discussions which, if at all, should have taken place during the Court's phone conference prior to the April 19, 2002 Order. CUNA is simply attempting to rehash what was or could have been argued prior to the April 19, 2002 Order. However, the Court's Order is clear, that CUNA Mutual was to fully and completely respond to Plaintiff's Second Request for Production of Documents #4 through #18.

All arguments currently raised by CUNA Mutual to justify their refusal to comply with the April 19, 2002 Order are attempts, simply, to misdirect the inquiry. CUNA Mutual has referred to a March 7, 2002 Order relating to who would be deposed, but not which documents would be required to be produced. CUNA Mutual refers to a March 14, 2002 deposition of Rich Fischer and a subsequent March 28, 2002 follow-up deposition, both of which occurred prior to the Court's April 19, 2002 Order. Neither of those depositions, in any way, affected CUNA's requirement to comply with the April 19, 2002 Order and provide full and complete documentary discovery responses.

It is indeed surprising that CUNA Mutual would bring before the Court's pervue their own conduct during the March 14, 2002 Rich Fischer deposition. That deposition was taking place as a result of a Court Order that CUNA produce an expert concerning profits and losses of CUNA Mutual. CUNA Mutual produced Rich Fischer for his deposition on March 14, 2002 in

Madison, Wisconsin. Plaintiffs, at significant expense, flew out to Madison, Wisconsin, hired a court reporter, and incurred hotel and air expenses. Mr. Fischer arrived at the deposition without a single document and unable to answer any of the statistical questions. A copy of the Rich Fischer deposition is attached hereto as Exhibit C. The following is an illustrative excerpt of his testimony:

- "Did you understand that, furthermore, there was a Court Order Q. requiring CUNA Mutual to produce an individual knowledgeable with statistical data concerning CUNA Mutual and you have been designated"?
- "Yes." (Page #4) A.
- "Did you have an understanding that the Notice of Deposition Q. required you to bring certain documents with you today?"
- "I saw that this morning and my attorney...I wasn't instructed A. to by our side of the attorneys."
- "You weren't instructed to bring any documents with you Q. today?"
- "No." (Page #5) A.
- "What were the total assets of CUNA Mutual Group in 2001?" Q.
- "I don't know that." A.
- "What were the surplus capital funds of CUNA Mutual Group in Q. 2001?"
- "I don't know that." A.
- "What were the net premiums written for CUNA Mutual Group Q. in 2001?"
- "I don't know that." A.

- "What was the net investment income of CUNA Mutual Group in Q. 2001?"
- "I don't know that." A.
- "What was the net income of CUNA Mutual Group in 2002?" Q.
- "I don't know that." A.
- "Do you know any of the information for 1998?" Q.
- "Not by memory." A.
- "Do you know any of it from 1999?" Q.
- "Not by memory." A.
- "Do you know any of it from 2000?" Q.
- A. "No."
- "On CUNA Mutual Group's balance sheet, what were the assets Q. listed on life and annuity premiums due?"
- A. "I don't know." (Pages 11 and 12)

For the next twenty pages of the deposition Rich Fischer continued to provide the answer that he didn't know to any of the statistical questions asked. On Page #19 of his deposition, he said that the records necessary to answer the questions were within CUNA Mutual Insurance Society and maybe were on his desk. On Page #33 of his deposition he was asked:

- "I don't want to put words in your mouth. How long would it take Q. you to get the core statistical information?"
- "To know premiums and claims paid for a policy year, it would A. take a couple of minutes."
- "And that could be in a printed-out form or would it be in a Q. printed-out form or on a disc? What is the form it would take?"

- A. "It is in a printed form."
- Q. "Well, its already printed?"
- A. "It is printed, yeah."
- Q. "How often is the core statistical information printed out?"
- A. "Monthly. And that is premium and paid claims. It is all that report shows. Well, and number of certificates active, I believe, is on that report."

At that point, after finding out that Mr. Fischer had available all statistical data and either chose not to bring it to the deposition or was instructed by his counsel not to bring it to the deposition, Plaintiff's counsel advised CUNA that either CUNA would face a sanction from the Court or Plaintiff's counsel would agree to reconvene the deposition within two weeks and Mr. Fischer would provide documents and be fully prepared to address a range of categories of questions. (See deposition transcript, pages 35 -36). Just as it was astounding that Mr. Fischer had come to a court-ordered deposition with no documents and no ability to answer any statistical questions, it remains equally astounding that, because of Plaintiff's agreement not to file a Motion for Sanctions at that time with respect to the deposition, but rather allow the deposition to be reconvened two weeks later, CUNA Mutual is now using the agreement reached during that deposition, to justify its refusal to answer Plaintiff's Request for Production of Documents in the face of a Court Order to do so. The Court Order was entered and argued after the Rich Fischer deposition.

In response to Plaintiff's requests #4 through #18, and the Court's Order, CUNA Mutual provided a single document, a redacted organizational chart of a small sector of their business.

complete responses ordered by the Court:

CUNA's explanation that they believe they have complied with the request is astounding, to say the least. The following time line illustrates Plaintiff's efforts to obtain the full and

May 7, 2002 Letter from Plaintiff's counsel to CUNA - "I await full and complete responses to Plaintiff's Second Request for Production of Documents #4 through #18...I believe you have provided partial answers to many of the questions, but await full and complete answers as instructed by the Court. Please let me know when you will have these answers available. I hope this can be provided to us within the next 10 days or no later than May 22, 2002, so that your responses may be reviewed and analyzed prior to the date upon which my expert reports are due." (Attached hereto as Exhibit D)

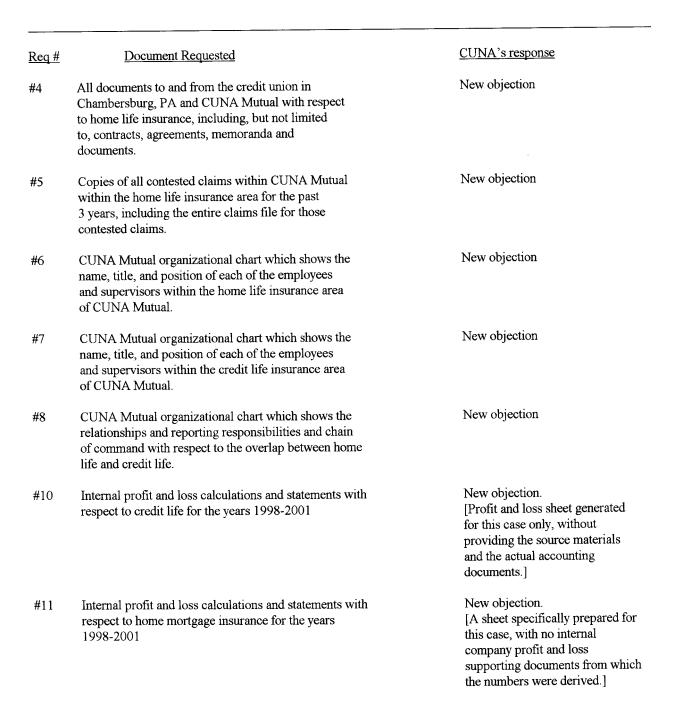
September 12, 2002 Letter from Plaintiff's counsel to CUNA - "I received your letter with all of its explanations, however, it does not provide justification for violating the Court Order which required that all of the documents be produced... I am once again requesting full compliance with the Court Order that you produce all documents identified in Plaintiff's Second Request for Production of Documents #4 through #18." (Attached hereto as Exhibit E)

September 17, 2002 Letter from CUNA Mutual - "We request that you provide us with a detailed statement of exactly what information you are requesting." (Attached hereto as Exhibit F)

September 18, 2002 Letter from Plaintiff's counsel to CUNA - "I am in receipt of your letter dated September 17, 2002 in which you reaffirm that you will be providing no further responses to questions #4 through #18 of Plaintiff's Second Request for Production of Documents, despite the Court Order to do so. Despite oral argument and in order that CUNA Mutual provide full and complete responses to question #4 through #18, you requested a detailed statement of what information is being requested. A detailed statement is found in the Request for Production itself which you are required to not respond by objection, but respond by providing the documents." (Attached hereto as Exhibit G)

Plaintiff's September 18, 2002 detailed letter then sets forth, in detail, the numerous violations. The following chart, derived from the specific requests details CUNA's flagrant violation of the Court Order:





#13	Within the home mortgage protection area, the statistical data showing the claims submitted, claims paid, the amount of payment, the amount contested, claims ultimately paid in the contest process, claims not paid, claims in process, the face amount of each policy, and the number of claims	New objection. [Some documents were provided but not within the categories specifically requested. The documents provided were those generated for purposes of this litigation and were not those internal documents within the company which could be used to check CUNA's calculations and reporting for purposes of this case.]
#15	Annual policy report statements for public dissemination	New objection
#16	Annual policy report statements for public dissemination generated for Wisconsin	New objection
#17	A copy of all forms of individual insurance applications used in November, 1998 in the State of PA by CUNA	A single application was provided but not all various forms as requested

Despite Plaintiff's numerous requests and detailed letter as described above, CUNA has thumbed its nose at Plaintiff's Request and the April 19, 2002 Court Order. After all the requests and efforts that Plaintiff made to obtain these documents prior to the Production of Reports and prior to the Motions for Partial Summary Judgment which are pending, CUNA simply responded with a blanket statements in its September 19, 2002 letter, which states, in essence, that Plaintiffs are in possession of all the documents which CUNA sees fit to release.

Such cavalier refusal to comply with a Court Order and refusal to provide discovery documents, can only be met with an equally proportionate response from the Court. By the nature of type of requests, it is clear that many of these requests were needed to further detail information in Plaintiff's Expert Reports which go to both CUNA Mutual's liability and the punitive nature of their conduct. After having failed to provide Plaintiff with the requested documents and refusing to comply with the Court Order, CUNA Mutual then filed a Motion for



Partial Summary Judgment asserting that Plaintiffs did not have enough information and evidence to pursue a punitive damage claim. However, CUNA Mutual has concealed many of the very documents which would likely assist the Plaintiff in pursuing such a claim. For example, the claims file of other insureds would have been instrumental in developing a pattern of prior conduct. CUNA Mutual refused to provide these documents despite a Court Order to do so. Additionally, CUNA Mutual provided many documents which were generated simply for the purpose of this case, without providing the supporting statistical data and supporting internal documents. This leaves Plaintiffs without the ability to effectively prepare for trial, more effective impeachment, and cross examination concerning the statistical data in this case.

#### IV. **CONCLUSION**

For all of these reasons, Plaintiff requests that the anticipated testimony or submission of evidence concerning the April 30, 1998 erroneous medical entry be disallowed. Plaintiff further requests that CUNA's handwriting expert, Mr. Gencavage, be precluded from testifying in light of the fact that his entire testimony is based upon an erroneous entry and his report does not meet evidentiary muster concerning the degree of certainty in which his report is expressed. Finally, Plaintiff requests that the Court sanction CUNA Mutual for its blatant refusal to comply with the Court's April 19, 2002 Order requiring full and complete responses to Plaintiff's Request for Production of Documents #4 through #18.

Respectfully submitted,

Stephen R. Pedersen 214 Senate Ave., Suite 602 Camp Hill, PA 17011 (717) 763-1170

I. D. No 72026 Counsel for Plaintiff

DATE: 12/4/02

### **CERTIFICATE OF SERVICE**

> Michael R. Kelley, Esq. Charles T. Young 100 Pine Street P O Box 1166 Harrisburg, PA 17108-1166

Catherine Mahady-Smith, Esq. 3115-A N. Front Street Harrisburg, PA 17110

DATE: 12-4-02

Carleen S. Jensen

Assistant to Stephen R. Pedersen, Esquire

214 Senate Avenue, Suite 602

Camp Hill, PA 17011

(717) 763-1170

I. D. No. 72026 Counsel for Plaintiff





#### IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

NANCY HALL, INDIVIDUALLY AND : CIVIL ACTION - LAW

AS THE REPRESENTATIVE AND ADMINISTRATRIX OF THE ESTATE : OF TOMMY HALL, DECEASED, HER:

HUSBAND,

PLAINTIFF

: 1:01-CV-1265

CUNA MUTUAL GROUP, CUNA

MUTUAL INSURANCE SOCIETY,

V

DEFENDANTS

: JUDGE SYLVIA H. RAMBO

DEPOSITION OF: ERNEST E. CHARLESWORTH, M.D.

TAKEN BY: DEFENDANTS

BEFORE:

PAMELA S. SULLIVAN,

REPORTER-NOTARY PUBLIC

DATE:

JANUARY 9, 2002, 10:05 A.M.

PLACE:

FAIRWAY MEDICAL ASSOCIATES

144 SOUTH 8TH STREET

CHAMBERSBURG, PENNSYLVANIA

#### APPEARANCES:

McNEES WALLACE & NURICK, LLC BY: MICHAEL R. KELLEY, ESQUIRE

FOR - DEFENDANTS

PEDERSEN & PEDERSEN

BY: CATHERINE M. MAHADY-SMITH, ESQUIRE STEPHEN R. PEDERSEN, ESQUIRE

FOR - PLAINTIFF



When Tommy presented, he and his wife, this was on the note, you know, on the face sheet, cancerous mole. And I said, Well, what kind of cancer? Was it basal cell? squamous cell? melanoma? It makes a huge difference in what to expect and what I should be doing as far as monitoring him for follow-up. And they had no idea. You know, they --

Q They had no idea as to the type of cancer?

A Yeah. And at the time, there was debate between the two of them whether it was really cancer or not.

Q What did that -- do you recall the specifics of what they actually said about that?

A Well, let me see what I have written. But I remember that there was a debate between the patient and his wife as to whether it was really cancerous or if it was just a funny-looking mole. You know, one of them said, No, it was just a funny-looking mole. The other one said, No, I think it was cancer. I don't know what kind of cancer it was. They said, I don't know. It really wasn't cancer that's why they don't know.

I mean, there was this discussion back and forth between the two of them.

Q Can we -- I'm sorry, Doctor. Before you move on beyond that I wanted to ask you, do you recall whether it was Mr. Hall or Mrs. Hall who was saying, I think it was cancer, and which one was saying, no, I think it was just a

funny-looking mole?

.13

A Let me see if I have anything written, and I'll tell you. Okay?

Q Sure.

A I don't have it specified here in my written records or written notes who said what. But in my mind what sticks out is that Tommy is the one that's saying it was a funny mole and his wife is the one who was saying it was cancer. But I don't have a written note to corroborate that, but that's the way it plays out.

I do clearly remember that there was debate between the two of them, number one, whether it was cancer or not. And definitely nobody had any idea what type if it was. And so that's why I definitely recall requesting records to find out was it cancer and what type was it.

Q If you would, Doctor, turn to the next -- I'm sorry. I'm not sure if those things are still in there. Yes, they are.

MR. KELLEY: Let's mark this next page then as Charlesworth 2.

(Physician progress notes, one page, produced and marked Charlesworth Exhibit No. 2.)

23 BY MR. KELLEY:

Q Doctor, we've marked as Charlesworth 2 a document that says at the top right, Physician Progress Notes. Do

removed or not. 1 Well, let me ask you this: Does it appear that 2 the physician in that case was Dr. Hurley? Do you know Dr. 3 Hurley? Yes, I know Dr. Hurley. 5 Under doctor. Here, under doctor. 6 Yes, I'm sorry. That's what I was looking for, 7 the doctor that sent the specimen. And that was Dr. Hurley. 8 That's correct. 9 Do you recall whether or not he was partners with 10 Dr. Guthrie? 11 Oh, yes, definitely. 12 Is it fair to say, Doctor, that you would have 13 not rendered treatment or recorded as the diagnosis melanoma 14 or cancer without first seeing this pathology report 15 yourself? 16 If I saw this pathology report, I would not 17 record a diagnosis of cancer. 18 Has anyone up until this date, including Mr. 19 Kelley here today, ever showed you any document from any 20 other physician that indicates that Mr. Hall had been 21 diagnosed with cancer prior to the 1999 events attendant to 22 the lump in his neck? 23 I've never seen a pathology report that shows 24

25

that.



EXHIBIT B

EASE	UP MORTGAGE INSURANCE	GERTERONS NO.
A)	Name TOMMY BODHALL II	Name_NAMCY MIHALL
	Address 5/7 Mt PCEASANTED	Borrower # 2 placef the an and of goal who is jointly responsible for the loan!  Address # 10 Mt. HEASAN+ RD
	En VENTULIA DA 1732 2	Address 5/7 MT MEASANT RIS
	77 300 /222	Pagetteolite, 44, 170, 20
	Home Phone: (7/7) 352- 903 8	Home Phone: 1771 252-7030
	Social Security # 3 6 3 - 8 2 - 5 9 5 9	Social Security # 2 5
	Date of Birth 5-12-55 Age 43 Sex [2]	Date of Birth 5 728 Sex 1 Sex 1
	Height 5/6/	Height 5 3/ Weight 165
	Occupation TRUCK DRIVER	Occupation House wife
	Borrower # 1 Borrower # 2	
B)	Yes No Yes No I. Have you ever been treated for or d	flagnosed by a member of the medical profession as having any of the
	following (Please check the box and	
	Diabetes; high blood pressure; ches	t pain; heart, blood, blood vessel, lung or breathing disorders; cancer; nits, brain, mental, nervous, back, neck, joint or muscular disorders.
	stomach, intestines, liver, pancreas,	or kidney disorders, cirrhosis, drug or alcohol abuse, acquired immune
	defigency syndrome or AIDS related	complex, or tested positive for antibodies to the AIDS virus? (NOTE TO
		You do not have to disclose positive test results for the antibodies to the
	AIDS Virus }	or any mason been hospitalized?
	3. Have you used tobacco in any form	
	<del> </del>	
	If Disability Coverage is Requeste	a full-time basis and presently working 25 hours a week or more?
	Name and Address of Family Physician D. Ers + Clar	12541546 144 Si State Chamberstones 17201
	Tearne and Address of Farming Physician (77%, CEN )	7E3W32111 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
	GIVE FULL DETAILS BELOW FOR ANY HEALTH PROBLEM INDICATED IN	THIS SECTION.
	Name of Person Name & Address of Physicia	
C}	LIFE COVERAGE: (Single Quoint 1 Amount of Insurance Requested 56,000.00	2. Life insurance Charge.
	[four loan balance, up to \$250,000]  DISABILITY COVERAGE: [Single   Joint   No Coverage	
	1 Amount of insurance Benefit Requested	Disability insurance Charge
	(four monthly payment, up to \$1,000 for single and \$1,500 for joint coverage)	(Refer to rate table ) / /
	NOTE You must apply and be approved for LIFE to be eligible for DISABILITY covers from the property of the property applied for it approved it will be	rage if you select Joint Disability/coverage and benefits will be spir equally secome effective on the date of approval or if later, the effective date of the loan as
	shown on this Application	
	CONSUMER PROTECTIVE AUTHORIZATION	
וט	Consumer Authorization Form	and the second s
	These answers are true and complete to the best of my knowledge and belief To do or institution, insurance company or the Medical Information Bureau, Inc., Consumo	er Reporting Agency, or employer to give any information about my physical or
	mental health condition, treatment, or any non-medical information to CUNA Mutua	I insurance Society, or its reinsurer I agree that this authorization shall be valid for 30
	months from the application date. I have read the Consumer Privacy Notice pertains The Society shall incur no liability until this application is approved by the Society and	ng to the Medical Information Bureau as required by the Pair Credit Reporting Act
	By signing this application, I adknowledge that I understand that this policy contain	s a war exclusion. Any person who, with Intent to defraud or knowing that he is
	facultating a fraud against an insurer, submits an application or files a claim contains	ng a false or deceptive statement is guilty of insurance fraud
	I authorize my financial insutution to pay my insurance premiums as indicated above union account or collect these premiums with my regular loan payment, according	e to CUNA Mutual insurance Society by Electronic Funds transper from my clear, to my financial institutions discretion. As my financial institution you will be fully
	protected by honoring these payments until you receive written notice from me can	celling this request.
	XX Van Ar Al X way co	X 7/2 12 14 16/11 11-18-50
	SIGNATURE OF BORGOWER # 1  DATE  DATE	SIGNATURE OF BORROWER # 2 DATE
E	TO BE COMPLETED BY LENDER OR SERVICING FIRM MORGAGEPOIDER'S Name PATRICY FEDERA   CRED IT LIA JAD	Jan 1 1999
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	- 10 10 CO 0 1 2 A	Monthly Frincipal And Interest
	Member Account No Original Loan Term  30 UASS	Total Monthly Montgage Payment 2 Co 3 c 2
	7/. 6	APR 6.75
	Loan Balance After (29) ayment 55951.79	Loan Effective Date \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
3690	20394	Certificate? Tres No 83d-900-0987
	inderstand that this insurance is optional and is not a condition or require x 12 × an estimated annual premium of \$	anear to approve or my our lost livy monthly premient was be
	× 12 ≈ di estimates avundi brenititi ni 3	
	A	
	R. CUNA MUTU	AL GROUP P.O. Box 391, 5910 Mineral Point Road
	770 04 1008	Madison, WI 53701-0391
	HMP DEC 0 1 1990 COM Mutual Insuran	



IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

NANCY HALL, individually and as the Representative and Administratrix of the Estate of Tommy Hall, deceased, her husband,

Plaintiff,

Law No. 1:01-CV-1265

CUNA MUTUAL GROUP, CUNA MUTUAL INSURANCE SOCIETY,

v.

Defendants.

DEPOSITION OF RICHARD FISCHER

Thursday, March 14th, 2002

1:20 p.m.

Reported by: Becky J. Gantt, RPR



131 W. Wilson St. • Suite 1000 • Madison, Wisconsin 53703

Phone: (608) 255-8100 Fax: (608) 255-4096

www.madisonfreelance.com

DEPOSITION of RICHARD FISCHER, a witness in the			
above-entitled action, taken at the instance of the			
plaintiff, under the provisions of Chapter 804 of the			
Wisconsin Statutes pursuant to notice, before BECKY J.			
GANTT, a Registered Professional Reporter and Notary			
Public in and for the State of Wisconsin, at the law			
offices of Davis & Kuelthau, S.C., 10 East Doty Street, in			
the City of Madison, County of Dane, and State of			
Wisconsin, on the 14th day of March, 2002, commencing at			
1:20 p.m.			
* * * * *			
APPEARANCES			
MR. STEPHEN R. PEDERSEN, Attorney at Law, 214 Senate Avenue, Site 602, Camp Hill, Pennsylvania, 17011-2336, appearing on behalf of the plaintiff;			
MR. MICHAEL R. KELLEY,  McNEES, WALLACE & NURICK,  Attorneys at Law,  100 Pine Street,  P.O. Box 1166,  Harrisburg, Pennsylvania 17108-1166,  appearing on behalf of the  defendants.			
ALSO PRESENT: Mark Richardson			
* * * * *			

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RICHARD FISCHER, 1 having been first duly sworn on oath, 2 was examined and testified as follows: 3 EXAMINATION 5 By Mr. Pedersen: 6 Mr. Fischer, please state your full name for the 7 record. 8 Richard Allen Fischer. 9 Mr. Fischer, where are you currently employed? 10 0 11 Α CUNA Mutual. When you say CUNA Mutual, what's the full 12 0 designation? 13 CUNA Mutual Insurance Society. 14 Α Did you understand that you were, a notice was sent 15 out for your deposition for you to attend this 16 deposition today? 17 Yes. 18 Α And did you understand that furthermore that there 19 was a court order requiring CUNA Mutual to produce an 20 individual knowledgeable with statistical data 21 concerning CUNA Mutual and you've been designated? 22 23 Α Yes. And did you understand that you were also designated 24 0 by CUNA Mutual under court order to address profits 25

benefits and premiums received?

MR. KELLEY: Object to the form of the question in that counsel has not identified what he means by statistical data and a full range of statistical data. The witness may be prepared to answer some information but not all of the details of statistical information that counsel may request.

#### By Mr. Pedersen:

- Q Did you understand that you would be asked questions about details of statistical data at this deposition today?
- A Yes.
  - Q And are you prepared to address from memory the statistical data concerning the home mortgage protection products?
  - A To the extent I have it by knowledge, yes.
  - And are you prepared to address from memory, without reference to any documents, profits and losses in lines of business including home mortgage protection and individual life?
- A No.

MR. KELLEY: Objection to the form of the question because you included information in there that's beyond the scope of his respective knowledge.

MR. PEDERSEN: And I disagree. This was specifically the area raised to Judge Rambo, the inquiry about profits and losses comparing individual life with group life and credit life and this is the individual that's been produced by the company to address those. And now we find out he's not prepared to address those.

MR. KELLEY: Hold on one second,
please. In my March 8th, 2002, facsimile to
opposing counsel, I indicated quote, "The person
at CUNA Mutual Insurance Society most
knowledgeable as to profits and losses and with
statistical data relating to credit insurance is
Rich Fischer.

"You have already, you already have him scheduled for deposition. Fischer may or may not have time before his deposition to compile and analyze the information on statistical data and profits and losses. I want you to be aware of this fact beforehand." That is the description of what this witness has, the designation of this witness to testify in these proceedings.

 $$\operatorname{MR}.$$  PEDERSEN: And my understanding of the oral argument that was made to the Judge and

the court order is that the requirement was an individual be produced knowledgeable to address and compare profits and losses in at least two lines of business, credit life and individual life.

MR. KELLEY: The judge's order states, without reading the whole order, under Item 2, "Plaintiff's request to depose a designated representative regarding CUNA's profits and losses is granted in part and denied in part as follows: Inquiry may be made of the designated representative concerning profits and losses insofar as it is related to plaintiff's theory regarding the profits of CUNA relative to its policy of its claims denial and policy rescission." And it also says that the request to depose a designated representative regarding statistical information on the claims denial and the policy rescission is granted.

Now, I can note for the record that the defendants in this case are CUNA Mutual Group -- which is an umbrella company. It's not a legal entity -- and CUNA Mutual Insurance Society.

This witness has been designated to be

able to testify consistent with the Court's order with regard to statistical information in profits and losses. Since the information was requested at such a late date, CUNA has not had time to be able to compile all of the details of that information and this witness is prepared to discuss the information regarding CUNA Mutual Insurance Society to the best of his knowledge and recollection.

MR. PEDERSEN: I disagree with several

points. One, the late notice and the letters were exchanged more than a month ago. Two, there was notice with respect to discovery requests that went out as to the line of inquiry. Three, there was a specific oral argument before the judge in which the line of inquiry was discussed and the order came in the context of that argument. And three, or four, it's surprising, if not shocking, that an individual would come without a single document to discuss statistics and profits and losses of any line of business.

What I suggest we do is proceed and find out those areas in which he is either not knowledgeable or does not have documents/with

him today and then determine whether or not that in fact complies with the judge's order.

> MR. KELLEY: Just to comment. it's not shocking at all that a witness would show up on, with less than ten days or approximately ten days notice of his deposition -- that's when the notice of deposition was sent out in this case -- with a request to provide documents that was so broad as to be meaningless.

And it's not surprising the witness would show up without such statistical information when counsel has provided formal request for any documents that's only ten days old at this point and counsel for plaintiffs who brought this action in July of 2001 didn't send out a single request for documents until February 22nd of 2002. And those answers to those requests for production of documents are not even due yet under the Rules of Civil Procedure.

MR. PEDERSEN: I would note for the record that documents were exchanged at the inception of the case pursuant to both federal rule and local rule in which it was represented

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to us that we had the entire claim file and all relevant documents to the case. And it was subsequently that statistical and financial documents and records have been sought.

MR. KELLEY: And just to note for the record that we produced information pursuant to Rule 26 of the federal rules. And what Rule 26 requires is different than what Mr. Pedersen just described. Go ahead.

#### By Mr. Pedersen:

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- Q What were the total assets of CUNA Mutual Group in 2001?
- 13 | A I don't know that.
- Q What were the capital surplus funds of CUNA Mutual
  Group in 2001?
- 16 A I don't know that.
- Q What were the net premiums written from CUNA Mutual
  Group in 2001?
- 19 A I don't know that.
- Q What was the net investment income of CUNA Mutual
  Group in 2001?
- 22 A I don't know that.
- 23 | Q What was the net income of CUNA Mutual Group in 2001?
- 24 A I don't know that.
- 25 Q Do you know any of that information for 1998?

		12
1	A	Not by memory.
2	Q	Do you know any of it from 1999?
3	A	Not by memory.
4	Q	Do you know any of it from 2000?
5	A	No.
6	Q	On CUNA Mutual Group's balance sheet, what were the
7		assets listed on life and annuity premiums due?
8	A	I don't know.
9	Q .	Do you know that for any of those years?
10	A	Not by memory.
11	Q	What were the liabilities that were listed, the total
12		liabilities on CUNA Mutual Group's balance sheet as
13		of December 31st, 2000?
14	A	I don't know.
15	Q	What were the ordinary life premiums of CUNA Mutual
16		Group in the year 2001?
17	A	I don't know.
18	Q	Do you know that for any of the years '98 through
19		2001?
20	A	Not by memory.
21	, Q	What was the credit life premiums that were paid in
22		to CUNA Mutual Group in the years 2001 through, in
23		reverse order, 1998?
24	A	I don't know.
25	Q	What about with respect to credit life?

14

those same years? 1 2 Α I don't know. MR. KELLEY: And just let me note for 3 the record that CUNA Mutual has a website with 4 public information including financial 5 statements. I believe the financial statements 6 from 1999, 2000 are contained on the website. 7 8 believe Mr. Pedersen is actually reading from 9 that document. 10 MR. PEDERSEN: No, I am not. By Mr. Pedersen: 11 And you didn't bring even that document with you, did 12 you? You didn't bring a single piece of paper with 13 you to address the accuracy of any information that I 14 15 might tell you or read to you; is that right? That's correct. 16 Α With respect to premiums and reserves in the year 17 2000, what were CUNA Mutual Society's ordinary life 18 19 premiums? 20 I don't know. Α 21 What were their reserves? 22 Α I don't know. 23 For '99? 0 24 I don't know. 198? 25 0

15 I don't know. 1 Α With respect to group life and credit life, are you 2 aware of any of that statistical information? 3 Α Not on what you're asking. 4 You don't know the numbers? 5 0 I don't know the exact number. 6 You don't have any papers with you today to refer to? 7 0 I do not. Α 8 With respect to individual annuities for the years 9 2000 through '98, are you aware of any of the 10 numbers? 11 12 Α No. Group annuities --13 0 Α No. 14 -- same question? With respect to ordinary life for 15 Q 1998 through 2000, do you know those numbers? 16 Α No. 17 Group life, do you know those numbers? 18 0 19 Α No. Credit life? 0 20 21 Α No. With respect to net premiums and deposit of funds 22 0 with CUNA Mutual Insurance Society for 1998, are you 23 aware of any of the specific numbers in these 24 categories, ordinary life, group life, credit/and 25

16 credit life? 1 2 No. Α Q 1999? 3 4 Α No. 5 0 2000? No. 6 Α With respect to general account reserve distributions 7 0 in 1998 for ordinary life, do you know those numbers? 8 No. 9 Α 199? 10 Q Α No. 11 2000? 12 0 Α No. 13 With respect to group life, are you aware of any of 0 14 the premium and reserve analysis numbers for '98, 15 199, or 2000? 16 Α No. 17 With respect to credit life, are you aware of any of 18 Q those numbers for '98, '99, or 2000? 19 Α No. 20 With respect to profitability ratios for net benefits 21 Q paid, are you aware of the actual profitability ratio 22 numbers for '98, '99, or 2000 for CUNA Mutual 23 Insurance Society? 24 No. 25 Α

		18
1	A	No.
2	Q	1998?
3	A	No.
4	Q	With respect to group life, net operating gains, and
5		profitability analysis, are you aware of the numbers
6		for 2000?
7	A	No.
8	Q	199?
9	A	No.
10	Q	198?
11	A	No.
12	Q	With respect to credit life, are you aware of the
13		profitability analysis net operating gain numbers for
14		2000?
15	A	Not the exact numbers.
16	Q	1999?
17	A	No.
18	Q	1998?
19	A	No.
20	Q	Individual annuities within CUNA Mutual Insurance
21		Society profitability analysis net operating gains
22		for 2000?
23	A	No.
24		MR. KELLEY: Objection. That's beyond
25		the judge's order. Go ahead. You can answer.

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19
       Α
            No.
1
2
       By Mr. Pedersen:
3
       0
            199?
4
       Α
            No.
            198?
5
                            MR. KELLEY: Same objection for all
6
                 those years.
7
       Α
            No.
8
 9
       By Mr. Pedersen:
            Are those numbers to all of those questions available
10
            within CUNA Mutual Insurance Society?
11
            Yes.
12
       Α
            They're within records and documents maintained at
13
            CUNA Mutual Insurance Society?
14
15
       Α
            Yes.
            Are you able to access that information?
16
       Q
            Yes.
17
       Α
            Where is the information maintained?
18
       0
            I would say our finance department has that
19
       Α
            information.
20
            Would the people in the finance department be in a
21
       Q
            better position than you to address those questions?
22
                            MR. KELLEY: Well, I'm going to
23
                  object.
24
             If you know.
25
       Q
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MR. KELLEY: I'm going to object to 1 that in that Mr. Fischer may be the best person 2 to be able to address those questions, but he 3 has not had the opportunity to pull all of that 4 information together. Go ahead, you can answer. 5 If what you want are the numbers, then someone from 6 finance can give you the numbers. 7 By Mr. Pedersen: 8 And the numbers with respect to investment yields for 9 the various years, is that finance? 10 Α Yes. 11 Numbers with respect to liquidity under various 12 products? 13 Yes. Ά 14 Are you aware of the total assets on the balance 0 15 sheet for CUNA Mutual Insurance Society in the year 16 2000? 17 Not the exact number. Ά 18 For 1999? 19 Α No. 20 For 1998? 21 22 Α No. And are you aware of the breakdown of assets into 23 various asset categories for CUNA Mutual Insurance 24 Society? 25

1	A	No.
2	Q	With respect to liabilities, are you aware of the
3		total liabilities as reported for CUNA Mutual
4		Insurance Society as of December 31st, 2000?
5	A	Not the exact number.
6	Q	What's the approximate number?
7	A	Of the liabilities?
8	Q	Yes.
9	A	For which line?
10	Q	For the overall balance sheet from December 31st,
11		2000, reporting.
12	A	I don't know.
13	Q	With respect to assets you said you knew
14		approximately?
15	A	I did not say that.
16	Q	Oh, I'm sorry. Do you know approximately the assets
17		of CUNA Mutual Insurance Society as reported on
18		December 31st, 2000?
19	A	No.
20	Q	Is 2.28 billion in the ball park?
21		MR. KELLEY: Object to the form. You
22		can answer.
23	A	I think it is.
24	Ву	Mr. Pedersen:
25	Q	With respect to the summary of operations, the
	1	. 1

1		operations of each individual, some individual lines
2		of insurance, are you aware of the premiums collected
3		in 2000 for ordinary life?
4	A	No.
5	Q	The individual, I'm sorry, credit life, same
6		question?
7	A	Not the exact number.
8	Q	Do you know approximately the number?
9	A	The approximate number should be in the 700 million
10		range.
11	Q	That's for credit life?
12	A	For no. It's not. For credit, for credit life
13		it's probably in the 300 million range.
14	Q	Would it be consistent with your recollection if it
15	į	were 238 million, or you think it's more than that?
16	A	That could be consistent.
17	Q	What about group life?
18	A	I don't know.
19	Q	And those numbers for 1999, do you know?
20	A	No.
21	Q	For 1998?
22	A	No.
23	Q ·	Are you aware of any of the cash flow numbers or
24		statistics for CUNA Mutual Insurance Society for
25		1998?

		25
1	А	No.
2	Q	Credit life?
3	A	No.
4	Q	Group life?
5	Α	No.
6	Q	Or the total of any of those categories for insurance
7		in force?
8	A	No.
9	Q	Are you aware of the total premiums collected on
10		Tommy Bob Hall's policy?
11	A	No.
12	Q	Are you aware of the total premiums collected during
13		a one-, five-, and ten-year period for CUNA Mutual on
14		the same or similar policies issued to Tommy Bob
15		Hall?
16		MR. KELLEY: Object to the form of the
17		question.
18	By N	Mr. Pedersen:
19	Q	I can break it down into years if you like. Are you
20		aware of the total premiums collected by CUNA Mutual
21		Insurance Society during the one-year period from '98
22		for the same types of policies that were issued to
23		Tommy Bob Hall?
24		MR. KELLEY: Are you talking about a
25		home mortgage protection policy?

1	MR. PEDERSEN: Right.
2	A I am not aware of the exact number.
3	By Mr. Pedersen:
4	Q What about over a five-year period?
5	A Not again, not the exact number.
6	Q Are you aware of the amount of moneys or benefits
7	paid out to Tommy Bob Hall?
8	A Not the exact amount.
9	Q Have you seen or researched well, let me break it
10	down. Have you seen the documents that relate to th
11	relationship between the Patriot Federal Credit Unic
12	in Chambersburg, Pennsylvania, and CUNA Mutual
13	Insurance Society?
14	MR. KELLEY: Object to the form. You
15	can answer.
16	A Yes.
17	By Mr. Pedersen:
18	Q Where is that document maintained?
19	A In our home office.
20	Q Here in Madison?
21	A In Madison.
22	Q When was the last time you reviewed that document?
23	A Prior to coming down here this morning.
24	Q This morning. You didn't bring that document with
25	you today?

the relationship between the Patriot Federal Credit

1		Union and CUNA Mutual Insurance Society?
2	Α	I located a copy of the policy under which Patriot
3		Federal Credit Union is a member and that Mr. Hall
4		enrolled on insurance for.
5	Q	Can you describe that document for me?
6	A	It is a group insurance policy.
7	Q	Issued to Patriot Federal Credit Union?
8	Α	I'm not sure of that. I believe it was issued to a
9	÷ .	trust of which Patriot Federal Credit Union is a part
10		of.
11	Q	How long is the document?
12	A	Maybe seven pages.
13	Q	The CUNA entity on the document, is it CUNA Mutual
14		Insurance Society?
15	A	It should be. I didn't look at that part of the
16		document.
17	Q	How many contested claims have there been within CUNA
18		Mutual home life insurance products over the last
19		three years?
20		MR. KELLEY: Objection. Define the
21		term contested.
22	ВУ	Mr. Pedersen:
23	Q	Where a claim has been made and it's been denied by
24		CUNA Mutual Insurance Society.
25	A	I don't know the answer to that but it's not many.

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year?

30 Pretax, pregovernance, yes. 1 2 And what were the profit and loss calculations pretax for CUNA Mutual Insurance Society's credit life for 3 1998? 4 I don't know that number. 5 For '99? 6 0 I don't know that number. 7 Α 8 For 2000? 0 I don't know that number. 9 And for 2001? 10 I don't know the exact number. 11 Α Does CUNA Mutual maintain statistics concerning 12 internal profits and losses pretax with respect to 13 14 home mortgage insurance? MR. KELLEY: Define what you mean by 15 16 home mortgage insurance, Steve. 17 MR. PEDERSEN: The home mortgage 18 protection plan that's the plan that is the subject of this litigation. 19 20 MR. KELLEY: Okay. 21 I believe that is a line item that's broken out, yes. Α By Mr. Pedersen: 22 What were the profits and losses pretax for 1998 on 23 that line of business? 24 25 Α I don't have those with me.

can answer it if you understand, Rich.

I believe I understand it. There's, there's an array of information. The information available would include premium, claims paid, claim reserves, credit union fee income expense allocations. Other statistics that are available would include policies in force, group policies, certificates in force, certificates or applications, the number approved, declined, closed out, the number of revisions to certificates. I think that we would know the number of policies, sorry, not policies but claims paid and declined.

## By Mr. Pedersen:

- Q And I can go one by one. I'm sorry, were you done?
- A There probably are a few other statistics that we will come across as we look at the different things in your request. Those are the ones that are off the top of my head.
- Q The information that you just provided to us that's statistically available at CUNA Mutual Insurance Society, how is it available? In other words, what form is it in?
- A Some of it is available electronically and some of it is in paper files.
- Q When you say electronically, what do you mean? It's

		33
1		on a computer? I don't want to put words in your
2		mouth. What do you mean?
3	A	On the computer or within our computer systems,
4		either in images or in total summary level data.
5	Q	Do you participate in any respect in preparing
6		reports on any regular basis on any of the categories
7		that you've described?
8 .	A	I do not prepare the reports on that.
9	Q	Do you review the reports?
10	A	The reports are available for review when I need to.
11 .	Q	How easily accessible are they?
12	A	For some of the, the core pieces of information that
13		are like premium and claims and credit union
14		reimbursements, they're very accessible.
15	Q	You say very. How long would it take you to pull
16		them up to find them?
17	A	I would walk over to the department and find the
18		stack of papers where they are in.
19	Q	So immediately available?
20	· :	MR. KELLEY: That's not what he said.
21		Objection.
22	By M	r. Pedersen:
23	Q	I don't want to put words in your mouth. How long
24		would it take to get the core statistical
25		information?

		34
1	A	To know premium and claims paid for a policy year, it
2		would take a couple minutes.
3	Q	And that could be in a printed out form? Or would it
4		be in a printed out form or on a disk? What's the
5		form that it would take?
6	A	It's in a printed form.
7	Q	Well, it's already printed?
8	A	It's printed, yeah.
9	Q	How often is that core statistical information
10		printed out?
11	A	Monthly. And that is premium and paid claims. It's
12		all that report shows. Well, and number of
13		certificates active I believe is on that report.
14	Q	What specific statistical data, a specific number,
15		have you come prepared here to address?
16		MR. KELLEY: Object to the form of the
17		question.
18	A	My understanding today was that I would come and
19		answer your questions about home mortgage protection
20		and our policies and practices. I was not of the
21		impression that I needed to know the exact dollars of
22	-	assets of CUNA Mutual Insurance Society in 1998.
23	By M	r. Pedersen:
24	Q	Or '99?
25	A	Or '99.

available the specific numbers regarding the following categories as they relate to home mortgage protection and credit life insurance.

And those categories are premiums paid, claims paid, claim reserves, credit union fee income, expense allocations, policies in force, group policies, certificates and applications, and the number of claims paid and declined and the number of rescissions. And that's to be over a certain period of time -- off the record for a moment.

### (Off the record discussion)

MR. KELLEY: And that certain period of time will be 1998 to present. CUNA Mutual will also make available an appropriate person to be determined who will be able to answer the same types of questions on the same types of categories of information that we have just described for individual life insurance policies either issued by or maintained by the CUNA Mutual Insurance Society as opposed to those individual life policies that are issued by or maintained by CUNA Mutual Life Insurance Company, which CUNA asserts is a separate company, not suggesting the plaintiff agrees or

disagrees with that. Does counsel for plaintiffs have anything to add or clarify?

MR. PEDERSEN: I believe there were two categories that were left out, the number of closed-out policies and claims and the number of revisions. And maybe I've misstated that.

MR. KELLEY: Let's go off the record for a moment.

(Off the record discussion)

MR. PEDERSEN: I'll clarify that the categories -- and I've gotten information from the deponent that the category of closed-out and revisions relate to applications and not claims but that the statistical information in those categories is available and we're requesting that information also. And I think we've agreed that that information will also be provided.

 $$\operatorname{MR}.$$  KELLEY: Off the record for one moment.

(Off the record discussion)

MR. PEDERSEN: And again, off the record, when we were off the record we received information that the deponent is not certain how far back the statistical data goes for closed-out and revision of applications but that

he would provide information that was available and, of course, not provide the information that was not available.

MR. KELLEY: Okay.

MR. PEDERSEN: Additionally, we had requested information on profits and losses in those same lines of business. And I need to ask if the statistical data that we've discussed today includes profits and losses or only the gross figures.

MR. KELLEY: Let's go off the record.

(Off the record discussion)

MR. PEDERSEN: Let me just clarify again on the record. We've had a discussion off the record, and it appears that profits and losses under these lines of business, credit life, home mortgage protection and individual life can be derived but they are not readily available from the statistical data that we've just listed.

However, my understanding of the order is that we receive profit and loss information, and we're limiting it to those lines of business. And I believe the deponent has indicated that that information is obtainable

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through either him or in conjunction with him and consulting with other individuals at CUNA Mutual or through another individual at CUNA Mutual being deposed in that area.

And we're satisfied to simply await for the appropriate designee from CUNA Mutual to address the profits and losses in those three lines of business for '98 through the present. Is that what we're agreeing to, Mike?

MR. KELLEY: Yes. And just to further clarify, the information in those categories that we discussed would provide profit and loss information but it would not be the, for lack of a better way of stating it, the net profits and losses; is that right, Rich?

THE WITNESS: Yes.

MR. KELLEY: But it would not be the net profit and loss figures, and we're going to work with the appropriate persons to get that net profit and loss figure for, again for home mortgage protection, credit life, and individual life of CUNA Mutual Insurance Society. Okay.

MR. PEDERSEN: We don't have our calendars here today, and I'm sure you don't know your calendar for the next two weeks.

MR. KELLEY: Next week is pretty busy but after that I know I'm okay.

MR. PEDERSEN: I know I have a trial scheduled. It may be at the very end of the month, but we'll work out a convenient date for both of us to come back out here to conduct that deposition or series of depositions.

MR. KELLEY: We'll get it done.

MR. PEDERSEN: And I think too we've agreed with some effort of professional courtesy to return here and each to bear our own expenses in returning to the depositions here in Madison?

MR. KELLEY: Yes.

#### By Mr. Pedersen:

With that, we'll continue with the deposition excluding specific statistical profit and loss questions and proceed with the, the corporate designation that I understand you've been presented here for your deposition with as the individual most knowledgeable with the home mortgage protection policies that are issued through CUNA Mutual Insurance Society; is that correct?

- A Yes.
  - What is your position at CUNA Mutual Insurance Society?

EXHIBIT D

Attorney at Law

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May 7, 2002

Michael R. Kelley, Esq. McNees Wallace & Nurick 100 Pine Street P O Box 1166 Harrisburg, PA 17108-1166

Re: Nancy Hall vs. CUNA Mutual Group

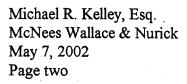
Via fax (#237-5300) and U. S. Mail

Dear Mike:

I understand that your handwriting expert will be reviewing and examining original medical records on May 22, 2002 beginning at 10:00 a.m. I informed your office by telephone messages through my secretary, that either I or Ms. Mahady-Smith would be attending the examination of those documents. This letter is the confirmation that the examination will take place on May 22, 2002 beginning at 10:00 and that Plaintiff's counsel will attend. I will assume you will be there also and we can simply follow you from one doctor's office to the next as your handwriting expert reviews and evaluates the original medical records.

Pursuant to the Court Order, I await full and complete responses to Plaintiff's Second Request for Production of Documents #4 through #18. As noted on the Court Order and on the Discovery responses, you answered each of these questions by objecting that the question exceeded those agreed to in pre-discovery. The Court has overruled that objection and instructed you to answer each of those questions fully. I believe you have provided partial answers to many of the questions, but we await full and complete answers as instructed by the Court. Please let me know when you will have these answers available. I hope this can be provided to us within the next 10 days, or no later than May 22, 2002, so that your responses may be reviewed and analyzed prior to the date upon which my expert reports are due. If you have any difficulties getting these responses to me timely, please do not hesitate to call me.

Lastly, pursuant to the Court's original Scheduling Order, I was to initiate, within 4 weeks following the close of Discovery, a settlement conference and discussion between counsel. I spoke with your secretary to discuss setting up this conference, and we both mentioned that the conference would be most meaningful following the production of expert reports. Accordingly, I suggest an informal discussion on May 22, 2002 when we meet in person, in which we agree to



## Re: Nancy Hall vs. CUNA Mutual Group

hold a more formal discussion following the production of the expert reports. If you are agreeable, please let me know. Otherwise, pursuant to the original Court Order, I will try to schedule something earlier and in a more formal way.

Nothing in this letter, however, should be construed as an alteration in any way of my client's long-standing and continued request that the policy limits be immediately tendered. Previously, upon earlier requests, you indicated that your client wished to conclude the discovery process before considering making any such payments. I believe the evidence to be overwhelming that payment must be made and must be made promptly. Therefore, I once again request that the policy limits be immediately tendered. Your discovery responses indicate that CUNA Mutual does not now have nor has it ever possessed a pathology report which diagnoses cancer nor does it have any treatment records for cancer. Accordingly, CUNA Mutual should tender its policy limits while the remainder of this case is litigated. Please provide this continuing request immediately to your client.

Sincerely,

Stephen R. Gedersen/caj

SRP/cj

cc: Catherine Mahady-Smith, Esq.

# Stephen R. Pedersen, Esq.

EXHIBIT E

Attorney at Law

214 Senate Avenue, Suite 602 • Camp Hill, PA 17011 Tel: (717) 763-1170 • Fax: (717) 763-1460

September 12, 2002

Michael R. Kelley, Esq. 100 Pine Street P O Box 1166 Harrisburg, PA 17108-1166

Re: HALL vs. CUNA MUTUAL GROUP

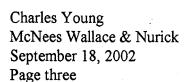
Dear Mike:

This letter is intended to address the outstanding documents which CUNA Mutual continues to refuse to produce despite a Court Order that production take place. I received your letter with all of its explanations, however, it does not provide justification for violating the Court Order which required that all of the documents be produced. I mentioned this to the Judge, as you may recall, in our last telephonic conference. The Judge, as you may recall, asked that I make a final effort to obtain these documents from you and to call his chambers if the documents were not produced. Accordingly, I am once again requesting full compliance with the Court Order that you produce all documents identified in Plaintiff's Second Request for Production of Documents, #3 through #18. If these documents are not produced by next Friday, we will have no choice but to make arrangements for a conference with the Judge in which you can explain your client's

Sincerely,

Stephen R. Pedersen

SRP/ci



Re: Hall vs. CUNA Mutual

CUNA Mutual has simply provided the application sheet for this specific type of insurance. Plaintiffs are entitled, and the court has ordered, that Plaintiffs receive copies of all forms of individual insurance so comparisons can be made across the various forms.

As previously indicated, Plaintiffs await a full and complete response to all outstanding Requests for Production of Documents, as ordered by the court. Plaintiffs have requested that all of these documents be received by this Friday. If additional time is needed, please call me so that a mutually-convenient time can be arranged for the production of all documents requested. However, if you are simply refusing to produce those documents which you have been ordered to produce by the court, please let me know so that a court conference can be arranged.

Sincerely,

Stephen R. Pedersen

SRP/cj